Deise Da Silva Cortes is editing this page. Someone else can edit it once they finish, or you can unlock the page now.

You are in: IoT SaaS Support and Managed Services Support Wiki > Welcome to IoT SaaS Support and Managed Services Support > SaaS Pro DNG Report Template Self Service Portal

SaaS Pro DNG Report Template Self Service Portal
Like I Updated Mar 31 by Michael Delargy I Tags: *None*

IBM CLM SaaS Pro DNG

Report Template

(WebDAV)

Self Service Portal

Report Template Administration

Read and write WebDav management of DNG reporting templates is accessed using your root CLM URL with the context root "/reporting", as seen in this example.

https://*MYURL*.clm.ibmcloud.com/reporting (edit *"MYURL"* appropriate to your actual CLM URL).

In our experience, mapping WedDav drives to Windows has been difficult without the use of a third party tool. Two such tools are CyberDuck and WinSCP. CloudOne has tested both of these clients but does not provide support for them. The instructions for CyberDuck below are for your convenience and meant as an example to illustrate the client concept.

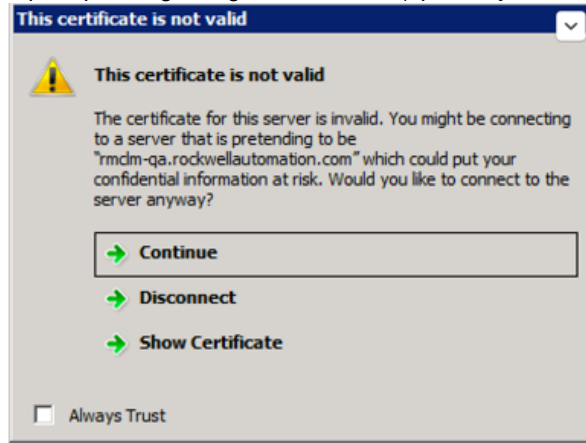**CyberDuck WebDav Client Example (Windows)**

1. Download and install CyberDuck on your local machine.
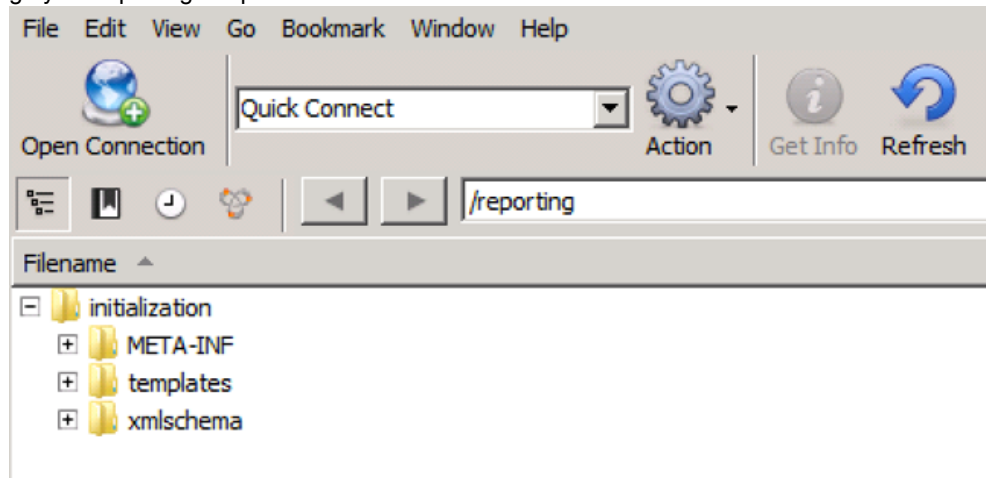

2. Click the "Open Connection" button.

3. Configure the connection as seen below and click the "Connect" button.
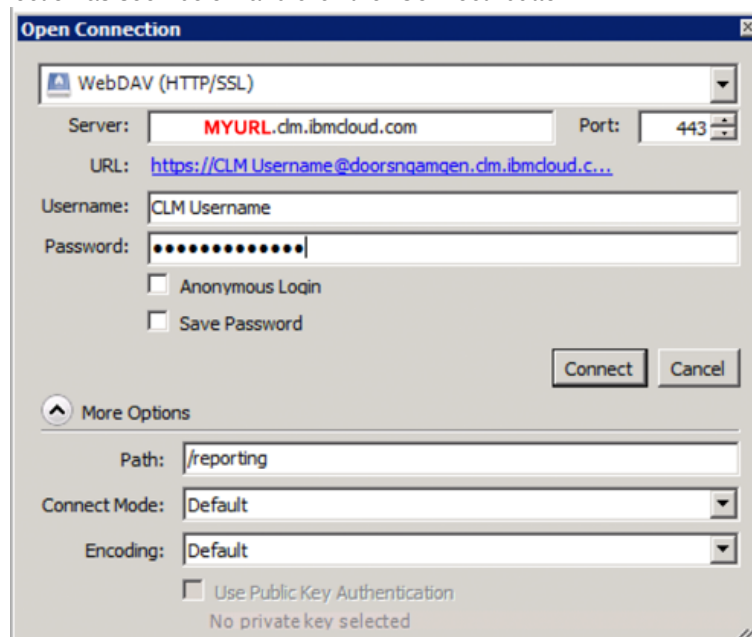
4. Click continue when prompted regarding the certificate (optionally check the "Always Trust" checkbox)

This certificate is not valid

⚠ **This certificate is not valid**

The certificate for this server is invalid. You might be connecting to a server that is pretending to be "rmclm-qa.rockwellautomation.com" which could put your confidential information at risk. Would you like to connect to the server anyway?

→ **Continue**

→ **Disconnect**

→ **Show Certificate**

☐ Always Trust

5. Browse and manage your reporting template files.

File   Edit   View   Go   Bookmark   Window   Help

Open Connection   Quick Connect   Action   Get Info   Refresh

/reporting

Filename ▲

☐ 📁 initialization
   ⊞ 📁 META-INF
   ⊞ 📁 templates
   ⊞ 📁 xmlschema

MAC WebDav Drive Mounting

1. Open finder.
2. In the top menu click "Go" > "Connect to Server"

Go   Window   Help

Back   ⌘[
Forward   ⌘]
Select Startup Disk on Desktop   ⇧⌘↑

📄 All My Files   ⇧⌘F
📑 Documents   ⇧⌘O
🖥 Desktop   ⇧⌘D
⊙ Downloads   ⌥⌘L
🏠 Home   ⇧⌘H
🖵 Computer   ⇧⌘C
◉ AirDrop   ⇧⌘R
🌐 Network   ⇧⌘K
☁ iCloud Drive   ⇧⌘I
A Applications   ⇧⌘A
🛠 Utilities   ⇧⌘U

Recent Folders   ▶

Go to Folder...   ⇧⌘G
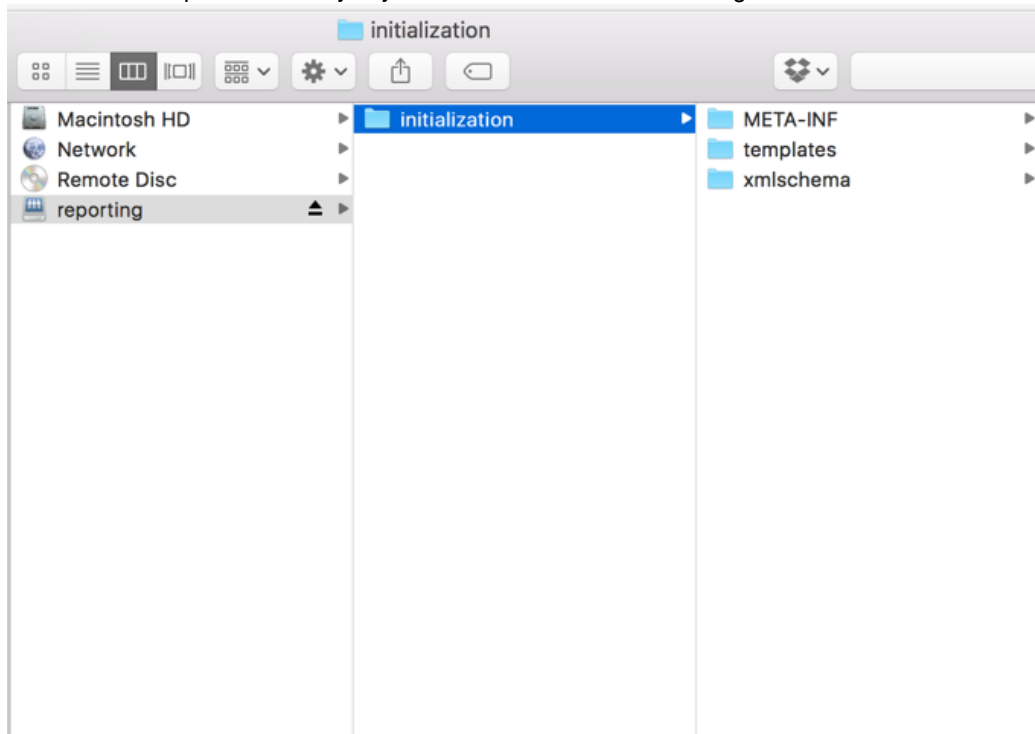Connect to Server...   ⌘K

3. Enter your reporting URL and click "Connect". **(edit *"MYURL"* appropriate to your actual CLM URL).**
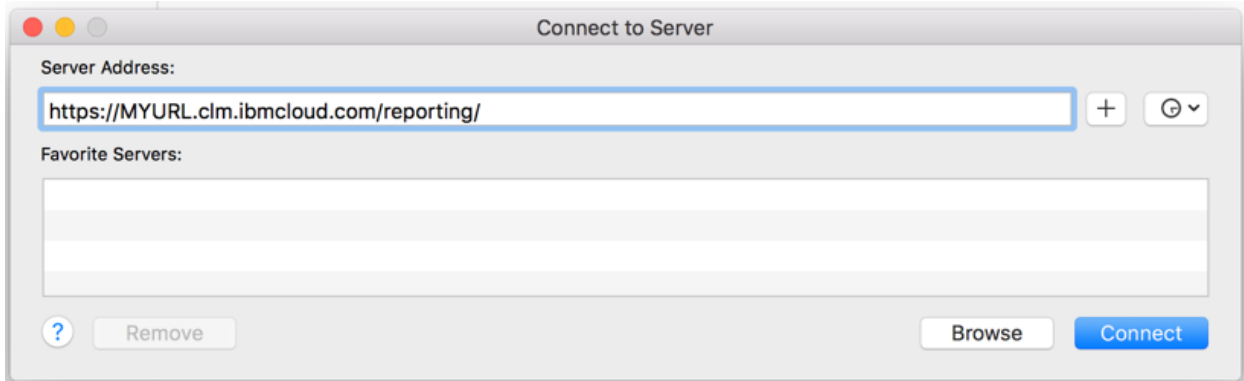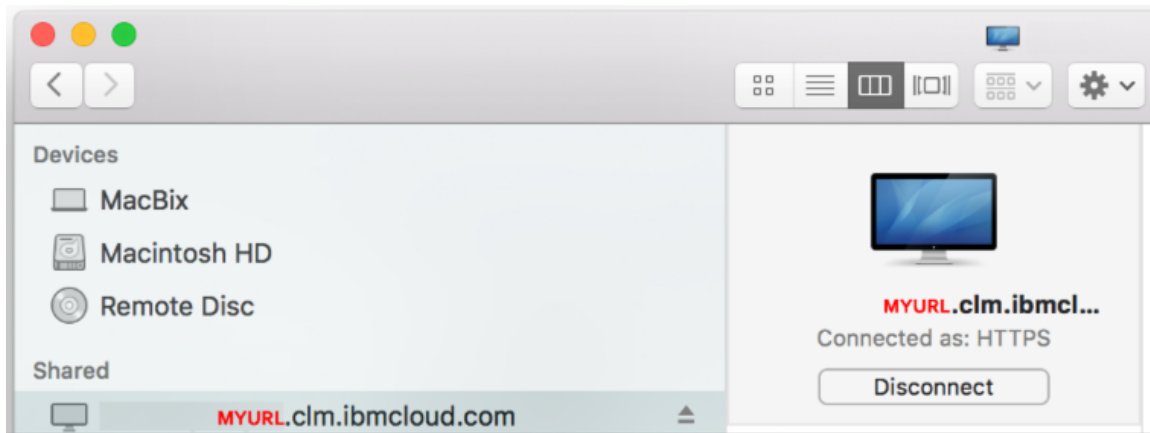
4. Enter your CLM Username and Password.
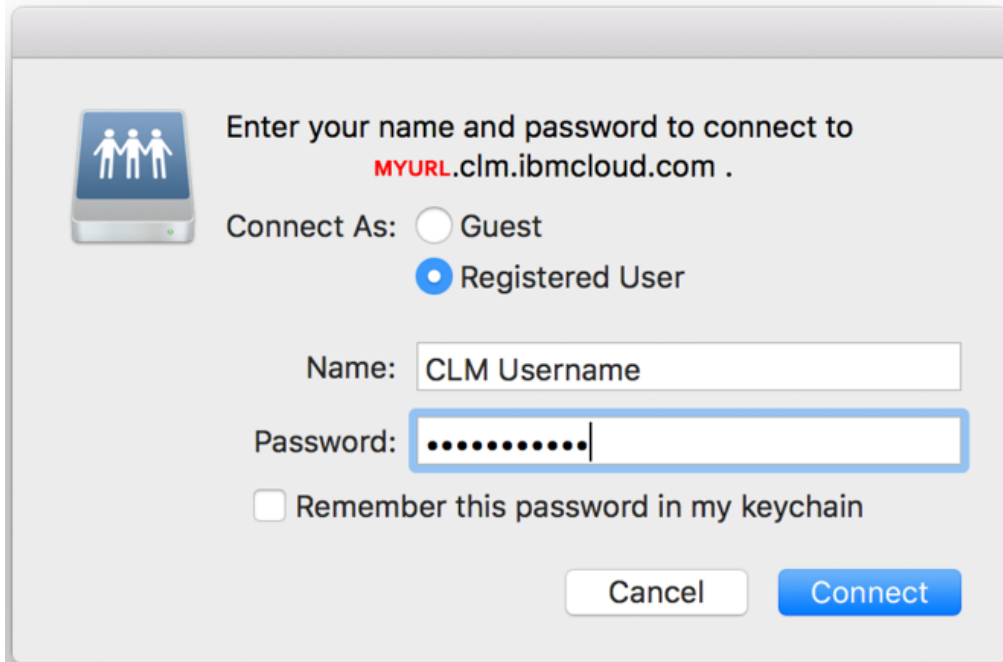
5. You should now see the templates directory in your Finder and be able to manage the files.

6. To disconnect, in Finder select the drive and click "Disconnect".

When you are done, you must:

1. Open https://server:9443/application context root/admin in a browser.
2, Click Debug.
3. Under Services, click Publish Services.
4. Click Initialize Service.

More information

here: https://www.ibm.com/support/knowledgecenter/SSYMRC_6.0.6.1/com.ibm.rational.rrm.help.doc/topics/t_create_reports.html

Comments

There are no comments.