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Backing up DOORS data

Technote (FAQ)

Question

What is the recommended procedure to back up IBM Rational DOORS database?

Cause

Database server data file corruption.

Answer

System Backup of Rational DOORS database.
The starting point to ensure adequate backup procedures are in place for successful data recovery is a full system backup of the data directory . In addition to a full backup of the Rational DOORS data directory, either subsequent full backups of the data or differential backups done at time periods that fit the schedule for system backups are recommended.
Optimum recommendations are a full backup once a week and differential backups done every night in between full backups. It is not recommended to use incremental backups for backing up Rational DOORS data because the Rational DOORS database server rolls its files. Data recovery from problems where incremental backups are used would require restoration of all prior incremental backups since the last full backup; otherwise the data problems may be compounded by incomplete roll back to a previous state.

Users should be logged off and the Rational DOORS database server stopped before data files are backed up.

Within Rational DOORS, administrators have the ability to capture all the components for a particular project in a compressed file format that can later be used to restore only necessary project information instead of an entire database. If there is a problem, then the project archive can be restored, and the existing project with the problem can be deleted and purged. To prevent data lock issues from occurring it is recommended all users be logged out of Rational DOORS before creating a project archive.

Do you need more help?

For additional assistance, contact IBM Rational Client Support:
[Submit a Service Request \(SR\)](#)

Cross Reference information

Segment	Product	Component	Platform	Version	Edition
Software Development	Telelogic DOORS	Installation	HP-UX, Linux, Solaris, Windows	9.1.0.2, 9.1, 9.0, 8.3, 8.2	

Historical Number
KB2740

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Document information

Product categories:

Software
Software Development
Requirement Management
[Rational DOORS](#)
General Information

Operating system(s):

HP-UX, Linux, Solaris, Windows

Software version:

9.2

Reference #:

1324460

IBM Group:

Software Group

Modified date:

2009-05-01

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